

University of Colorado

Anschutz Medical Campus

# **Escalation of Care Bundle Improves Outcomes**

#### in the Cardiac Progressive Care Unit

Kimberly DiMaria CPNP-AC, CCRN, Hilary Patteson BSN, CPN, Michelle Jantzen, DNP, ACCNS-P, Eduardo Da Cruz MD, Michael Adam Carlisle MD, Robert Bishop MD, Suzanne Cota CPNP-AC/PC, Regina Avery MSN, Roni Jacobsen MD, Carrie Lohmeier BSN, Emily Smith BSN, Tiffany Johnson BSN, Carissa Taylor MS, RN, Andrea Reinicke BSRC, RRT-NPS, Esther Bae PharmD, Ally Salinas PharmD, BCPPS, Melanie Everitt MD, Justin Lockwood MD, Kelly O'Neil BSN, Cindy Barrett MD, MPH, and Carly Scahill DO, MSCR



### Background

Patients who have an emergent transfer to the ICU, defined as those needing inotropes, intubation, ECMO, 60 ml/kg total fluid bolus or developing cardiac arrest, within 1 hour of transfer to the ICU, have been shown to have worse outcomes.

Escalation of care interventions have demonstrated effectiveness at decreasing codes outside the ICU and decreasing emergent transfers (ET) to the ICU.

Prior to 2021, the cardiac step-down unit at Children's Hospital Colorado (the Cardiac Progressive Care Unit) lacked a standardized process for escalation of care.

### **Objectives**

The escalation of care bundle was developed and implemented with the goal of reducing both codes outside the CICU and emergent transfers.

#### **Primary Objectives:**

- 25% reduction in Cardiac Progressive Care Unit (CPCU) cardiac
- 25% reduction in Emergent Transfers to the CICU

#### Secondary objective

• Increased utilization of cardiac rapid response team (RRT) process

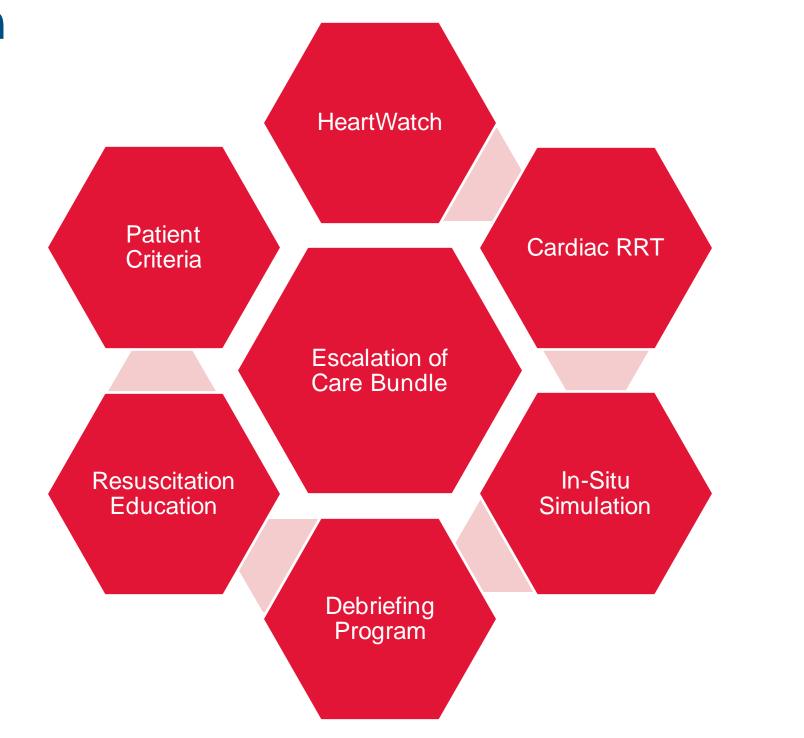
Key Measures	Definitions	Baseline (2020)	Goal	Progress (2021)
Outcome	Incidence of Cardiac Arrest in CPCU (Per 1000 pt. days)	0.43	0.32	0.27
	Incidence of Emergent transfers from CPCU to CICU (Per 1000 pt. days)	2.6	1.95	2.13
Process	# of RRTs in CPCU	6	Increase	40
	% of RRT that transfer to CICU	100%	60%	75%
	Code/Emergency Debriefs	3	100% events	10/11 (90%)
	In-Situ Simulations	9	120	110

#### Intervention

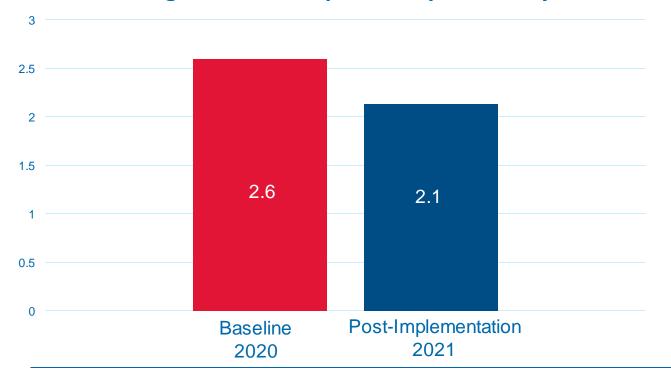
Results

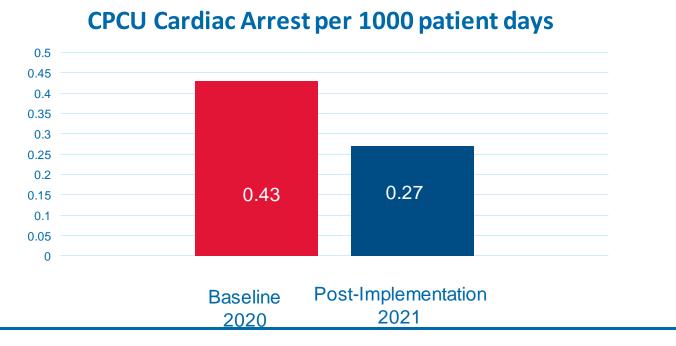
#### **Escalation of Care Bundle:**

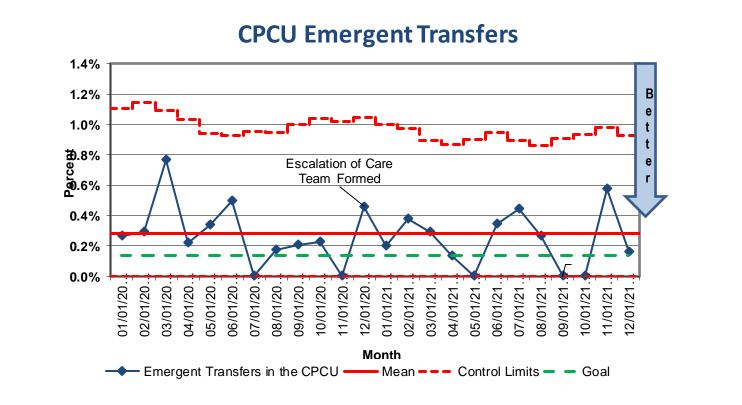
- CPCU patient admission criteria created by a multidisciplinary leadership team
- HeartWatch\*: Implementation of a program focused on early identification of high-risk patients and multidisciplinary safety huddles to encourage a shared mental model
- Creation of Cardiac RRT team/process
- Implementation of In-Situ Simulation: Rolling Refresher and First 5minute Mock Code Drills
- Creation of a formalized debriefing team to review CPCU codes (including cardiac arrest and medical emergency team activations) and follow-up on system level defects identified by team
- Quarterly Escalation Flyers sent to all CPCU team members to review events, updates, and lessons learned

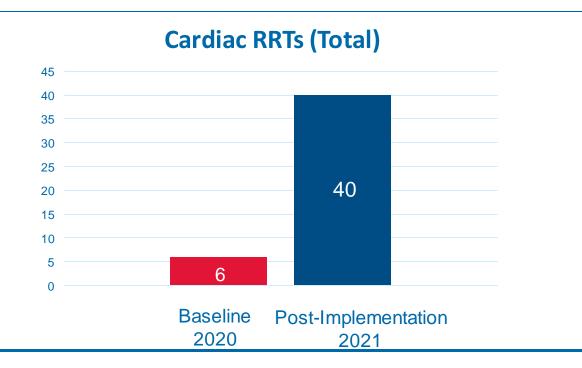


## **Emergent Transfers per 1000 patient days** 2.6 2.1 Post-Implementation Baseline 2021









#### Conclusions

Creation and implementation of a standardized escalation of care bundle led to a 37% reduction in CPCU cardiac arrest and 15% reduction in emergent transfers.

The implementation of an escalation of care bundle demonstrated feasibility.

Patient admission criteria was successfully implemented.

The redesign of the cardiac RRT process resulted in a significant increase in utilization of cardiac RRTs and a 25% decrease in the number of patients who were transferred to the CICU after an RRT.

110 in-situ simulations were preformed and 90% of all codes were debriefed.

The implementation of the HeartWatch Program has helped create a shared mental model by identifying high-risk patients, discussing etiologies and early warning signs of decompensation and communicating high-risk patients to the CICU.

## **Next Steps**

- Expand in-situ simulation participation to all disciplines.
- Develop auditing tool for HeartWatch to assess reliable utilization of tool and assess for barriers to implementation.
- Focus on sustainability.

### **Acknowledgements\***

- Alex Birely and the team at Children's Health in Dallas, TX for the concept and collaboration of HeartWatch.
- PAC3 for the opportunity to attend the QI Education Course for the HeartWatch project.